

ARNOLD PET STATION, INC.

1212 Ritchie Hwy
Arnold, MD 21012

2023 BOARDING AUTHORIZATION

Date:{CURRENTDATE[LONG]} Patient ID#{PATIENTID} Owner:{FULLNAME}

Pet(s):{NAME} Breed:{BREED} Age:{AGE} Sex:{SEX}

Requirements for Boarding:

VACCINATIONS:

For the protection of your pet, Arnold Pet Station requires that all boarders be current on vaccinations.

Dogs: this includes **Distemper/Parvo, Rabies, Bordetella, and the Bivalent Canine Influenza (H3N2, H3N8)**

Cats: this includes **Distemper/Rhinotracheitis and Rabies**

VACCINES MUST BE COMPLETED BY A VETERINARIAN AT LEAST 14 DAYS PRIOR TO RESERVATION. Arnold Pet Station has the right to turn away any boarders who are not up to date on the required vaccines at the time of reservation.

While Bordetella is the most common cause of kennel cough in dogs, it is not the only one. Other bacteria and viruses, including the parainfluenza virus, can also cause kennel cough, which means that even vaccinated dogs can get kennel cough from another source. This is why it is important for owners to be aware of the symptoms of kennel cough, even if their dogs have had the Bordetella vaccine.

If your dog has recently been diagnosed with kennel cough and treated, you must provide medical records from their follow up visit that state that they are doing better and no longer contagious. Pets that are actively being treated for kennel cough will not be allowed to board with us.

For Pets that do not come to APS for Veterinary Services:

We ask that prior to your reservation, you send over medical records from your Veterinarian's office. If your pet has any significant medical changes between the time your reservation was made until their boarding stay, please send over the update records so that we can be notified of any health concerns or changes. If we do not receive these records and there are health concerns/changes we may have to either change boarding reservation to a hospital boarding charge for an additional fee or cancel the reservation entirely.

FECAL:

For the protection of your pet, Arnold Pet Station requires that all Canine boarders show proof of a negative fecal, within 6 months of the pets boarding stay, in order to board in our general population. This requirement is to ensure that our kennel remains parasite-free.

We will not accept pets into the kennel if they do not provide proof of a negative fecal

FLEAS:

Your pet will be inspected for fleas on the day of entry to our kennel. **If your pet has evidence of fleas, they will be treated. It is recommended that all pets with evidence of fleas be bathed and then have an appropriate flea/tick medication administered. These charges will be added to your reservation bill.** This allows us to ensure that your pet and all others will be free of fleas during the boarding period and when going home.

DIET

We always recommend bringing your pet's own food to avoid any GI upset. We ask that if you do bring your own food, to only bring the amount that will be needed during their stay. We do not have a lot of storage space for large bags of food. If you choose to use our food during your pet's boarding stay, your pet will be fed our normal premium diet Purina EN (a gastroenteric formula to help with easy digestion). Your feline pet will be fed a premium dry diet and/or a canned adult food. You will be asked to provide your pet's daily feeding amount at check in.

EMERGENCIES AND VETERINARY TREATMENT

If your pet should become ill during the boarding their boarding stay, our professional staff will examine and treat your pet as required. Should problems arise during non-business hours, transport to the closest 24 hour emergency clinic may be required. **You will be responsible for any charges incurred for medical services and treatment administered.** Dogs with recurrent diarrhea will be examined for intestinal parasites. **If pet is found to have intestinal parasites they will be treated at the owner's expense to prevent contamination of our premises.** If your pet needs to be moved from the boarding kennel to the hospital, daily hospitalization charges may apply instead of the daily boarding rate. We will make every attempt to contact you should this situation occur.

Should my pet require treatment during boarding:

Please **INITIAL** either #1 or #2 to indicate whether you would like to be contacted.

1. ____ It is **NOT** necessary to call me first if my pet requires treatment.

2. ____ Please **CALL FIRST** if my pet needs treatment that will cost more than \$____.

Your pet may be treated prior to calling you if the veterinarian on call determines it is in the best interest of your pet

If you have chosen option #2 from above:

In the event that we are unable to reach you, please help us determine the level of care you would like for your pet by **INITIALING** one of the following options:

- If unable to reach me or my authorized agent, **I authorize** treatment for the well-being of my pet up to the amount of \$ _____
- If unable to reach me or my authorized agent, **I do not authorize** any treatments for my pet, including life-saving treatments where time is of the essence.

MEDICATIONS

For a small fee, medications or vitamins brought from home will be administered. **All medications must be brought with your pet in their original prescription bottles or manufacturer's container. We do ask that you only bring the amount needed for your pet's stay if possible.**

BELONGINGS

Bedding is provided to those who do not chew and you may also bring bedding from home if you would like. Arnold Pet Station provides toys for play time, however you may also bring personal toys for your pet. Please do not bring rawhides or toys that could potentially be destroyed or ingested. **Arnold Pet Station is not responsible for any personal belongings brought with your pet.**

BATHING

If you are interested in having your pet bathed, please ask our staff for an estimate. Pets who are excessively dirty or matted or have excessive undercoat may be priced higher. Occasionally a pet may be sent home unbathed with the recommendation that they see a professional groomer. If your pet stays longer than 10 days then a free clean up bath will be provided. Clean up baths will be recommended to those pets who have multiple accidents in their runs while during their stay. Clean up baths only include shampoo and blow dry. Nail trims, anal gland expression, and ear cleanings can be performed by a technician for an additional charge.

CANCELLATION: If you must cancel your reservation, please give at least 72 hours notice. We reserve the right to charge a cancellation fee of \$50 if proper notice is not given.
(INITIAL)_____

FEES - Boarding Fees are Subject to Change. Please ask a staff member if you have any questions about rates.

Outings and Group Play (Dogs Only)

All dogs will receive at least three outings per day. The frequency and duration of the outings will be determined by the weather, the number of dogs boarding, and each individual dog's needs. Off-leash free time will be offered to every dog as frequently as possible.

We will also offer "buddied" play groups. This would allow select dogs to play with each other. Dogs will be individually picked by our trained staff to match temperaments. While our staff will make every effort to group dogs appropriately, a signed liability waiver will be required from those owners who wish their dogs to participate. **Not all dogs will qualify for this option.**

I understand that while play groups will be closely monitored, unpredictable behavior may arise among dogs who are not familiar with each other. Therefore, I agree not to hold Arnold Pet Station responsible for any physical damage to my pet. I further agree to pay for any veterinary care required as a result of injury sustained during group play.

PLEASE INITIAL ONE

YES, I authorize Group Play for my dog(s) and agree to the above terms.

NO, I do not wish for my dog(s) to participate in play groups.

Photography/Video consent

Pictures or video of your pet may be taken while boarding, primarily while playing and may be used on our website and/or Facebook page. No personal information will be posted on either the website or Facebook page.

PLEASE INITIAL ONE

YES, I give my consent to the collection and possible use of my pet's images by photography or video recording on the Arnold Pet Station website and/or Facebook page.

NO, I do not give my consent to the collection and possible use of my pet's images by photography or video recording on the Arnold Pet Station website and/or Facebook page.

I understand that Arnold Pet Station does not provide 24 hour supervision of boarding pets. There is a centrally monitored fire and security alarm system.

I understand that my pet will only be released during regular business hours and all fees due for their care will be paid in full at that time. I agree that I am responsible for all charges regarding my pet's care.

I understand that Arnold Pet Station will not release my pet to a second party unless I have notified them in advance. If the second party does not provide payment, I understand that all fees will be charged to the credit card on file.

If I neglect to pick up my pet within 5 days of receiving written notification that they are ready for release, Arnold Pet Station will consider the animal abandoned and the proper authorities will be contacted. I agree that I will be responsible for all charges incurred for its care until pet is released to Animal Control or another rescue type facility.

NOTE: When your pet returns home, please do not allow him/her to eat or drink excessively. This is a common mistake that frequently results in vomiting and/or diarrhea from abrupt dietary change or stress. Wait at least one hour before giving a small portion of food or water. Please call if you have any concerns about your pet's health.

I agree to the terms and conditions of the Boarding Authorization. I understand that Arnold Pet Station will keep this form on file for my pets and its terms will be effective for all future boarding stays unless I notify Arnold Pet Station otherwise.

DATE

OWNER'S SIGNATURE

Canine Bordetella is a contagious disease caused by bacteria. The bacteria that causes Bordetella can be easily transmitted through the air. The disease mostly affects dogs who are in a confined space with other dogs. Kennels, grooming shops, and pet shops are most commonly affected. Arnold Pet Station (APS) does it's best to minimize the spread of this disease by thoroughly disinfecting every kennel after each use as well as the surrounding walkways. Dogs are not allowed in the kennel if they are coughing or are removed from the kennel if they begin coughing while in our care.

IF YOUR PET(S) HAVE BEEN DIAGNOSED AND TREATED FOR KENNEL COUGH, THEY MUST HAVE A RECHECK EXAM PERFORMED BY A VETERINARIAN CLEARING THEM FOR BOARDING PRIOR TO NEXT RESERVATION

Symptoms of canine Bordetella normally appear 3 – 4 days after the dog has been infected and lasts up to 14 days. Mild to severe episodes of cough and respiratory distress are typical clinical features recognized in affected dogs. Most infections are self-limiting. The single most important factor in reducing the prevalence and severity of infectious respiratory disease is through a comprehensive vaccination protocol.

_____ I (owner) understand that despite APS vaccine requirements, cleaning/disinfecting protocols and monitoring for illness, the risk of my dog contracting kennel cough, while at boarding/daycare, cannot be completely eliminated.

_____ I (owner) have been advised that Arnold Pet Station recommends my dog(s) be vaccinated for Bordetella (kennel cough) within 6 months and at least 2 weeks prior to my boarding/daycare stay to help minimize the risk of contracting kennel cough.

_____ I (owner) understand that even if my dog has been vaccinated for Bordetella (Kennel Cough) there is a chance that my dog(s) can still contract Kennel Cough. I agree that I will not hold Arnold Pet Station responsible if my dog(s) contracts Kennel Cough or other dog-dog transmitted ailments.

_____ I (owner) understand that if my dog starts coughing or showing signs of respiratory distress while at boarding/daycare, my dog will be removed from the kennel and put into an isolation room. I will be called and asked to pick up my pet or if my pet cannot be picked up that day, I understand my pet(s) must have an exam performed by an APS veterinarian and treatment started, which may include medication. I agree to pay all medical costs associated with the treatment of kennel cough or any other dog-dog transmitted ailments.

_____ I (owner) understand that in the event my pet(s) is diagnosed with canine kennel cough after coming home from boarding/daycare, I acknowledge that Arnold Pet Station took the necessary precautions to prevent infection and informed me of the risk of infection. I do, therefore, release Arnold Pet Station from any responsibility.

Signature _____ Date: _____