

ARNOLD PET STATION, INC.

1212 Ritchie Hwy
Arnold, MD 21012

2018 BOARDING AUTHORIZATION

Date: _____ Owner: _____

Pet(s): _____

VACCINATION For the protection of your pet, Arnold Pet Station requires that all boarders be current on vaccinations. For Dogs, this includes Distemper/Parvo, Rabies, Bordetella, which is an intranasal tracheobronchitis (canine cough) vaccine and Influenza-bivalent (covers two strains, H3N8 & H3N2) vaccine. For cats, this includes Distemper/Rhinotracheitis and Rabies vaccines. **We will not accept pets into the kennel if they are not properly vaccinated by a licensed veterinarian.**

FECAL For the protection of your pet, Arnold Pet Station requires that all Canine boarders show proof of a negative fecal, within 6 months of the pets boarding stay, in order to board in our general population. This requirement is to ensure that our kennel remains parasite-free. **We will not accept pets into the kennel if they do not provide proof of a negative fecal.**

FLEAS Your pet will be inspected for fleas on the day of entry to our kennel. **If your pet has evidence of fleas, s/he will be treated. It is recommended that all pets with evidence of fleas be bathed; a bath will be required for any pet that is heavily infested. A nominal charge will be applied to your bill for these services.** This will assure that your pet and all others will be free of fleas during the boarding period and when going home.

DIET During the boarding period, our staff will monitor your pet's appetite, urine and bowel habits, and attitude each day. Unless you request a special diet, your pet will be fed our normal premium diet: dry puppy/kitten, adult, or less active food. We also have canned adult food available. **If you bring your pet's own food, please bring only the amount that will be needed during the boarding stay. We do not have storage space for large bags of food. We also ask that you package daily feedings individually in storage containers or plastic bags.**

EMERGENCIES AND VETERINARY TREATMENT If your pet should become ill during the boarding period, our professional staff will examine and treat your pet as required. Should problems arise during non-business hours, transport to AAVEC in Annapolis may be required. You will be responsible for any charges incurred for medical services and treatment administered. Dogs with recurrent diarrhea will be examined for internal parasites. **All dogs found to have internal parasites will be treated at the owner's expense to prevent contamination of our premises. If your pet needs to be moved from the boarding kennel to the hospital, daily hospitalization charges may apply instead of the daily boarding rate.** We will make every attempt to contact you if this situation occurs.

Should my pet require treatment during boarding:

Please **INITIAL** either #1 or #2 to indicate whether you would like to be contacted.

1. It is not necessary to call me if my pet requires treatment.

2. Please call if my pet needs treatment that will cost more than \$_____. **Your pet may be treated prior to calling you if the veterinarian on call determines it is in the best interest of your pet.**

If you have chosen option #2 above then:

In the event that we are unable to reach you, please help us determine the level of care you would like for your pet by

INITIALING one of the following options:

If unable to reach me or my authorized agent, I authorize any treatment necessary for my pet's well-being*

If unable to reach me or my authorized agent, I authorize treatment for the well-being of my pet up to the amount of \$_____

If unable to reach me or my authorized agent, I do not authorize any treatments for my pet, including life-saving treatments where time is of the essence.

If unable to reach me or my authorized agent, I authorize only those treatments determined to be life saving where time is of the essence. I understand that fees for such treatments may climb into the hundreds or thousands of dollars.

MEDICATIONS For a small fee, medications or vitamins brought from home will be administered. All medications must be brought with your pet in their original prescription bottles or manufacturer's container. Please advise us if your pet will need any refills of medications while boarding. Injectable or complicated medications or treatments may incur additional charges.

BELONGINGS Bedding is provided to those who do not chew. Please do not bring bedding from home. Arnold Pet Station provides toys for play time, however you may also bring a maximum of TWO personal toys for your pet. Please do not bring rawhides or toys that could potentially be destroyed or ingested. **The Arnold Pet Station is not responsible for any personal belongings brought with your pet.**

BATHING If you are interested in having your pet bathed, please ask our staff for an estimate. Pets who are excessively dirty or matted or have excessive undercoat may be priced higher. Occasionally a pet may be sent home unbathed with the recommendation that they see a professional groomer.

CANCELLATION: *If you must cancel your reservation, please give at least 72 hours notice. We reserve the right to charge a cancellation fee of \$25.00 for dogs and \$15.00 for cats if proper notice is not given.*
(initial)_____

FEES - Boarding Fees are Subject to Change. Please ask a staff member if you have any questions about rates.

**Well Being - Non life threatening health matter.*

Outings and Group Play (DOGS ONLY) All dogs will receive at least three outings per day. The frequency and duration of the outings will be determined by the weather, the number of dogs boarding, and each individual dog's needs. Off-leash free time will be offered to every dog as frequently as possible.

We will also offer "buddied" play groups. This would allow select dogs to play with each other. Dogs will be individually picked by our trained staff to match temperaments. While our staff will make every effort to group dogs appropriately, a signed liability waiver will be required from those owners who wish their dogs to participate. Not all dogs will qualify for this option.

I understand that while play groups will be closely monitored, unpredictable behavior may arise among dogs who are not familiar with each other. Therefore, I agree not to hold the Arnold Pet Station, Inc. responsible for any physical damage to my pet. I further agree to pay for any veterinary care required as a result of injury sustained during group play.

PLEASE INITIAL ONE

_____ **YES, I authorize Group Play for my pet(s) and agree to the above terms.**

_____ **NO, I do not wish for my pet(s) to participate in play groups.**

Photography/Video consent Pictures or video of your pet may be taken while boarding, primarily while playing and may be used on our website and/or Facebook page. No personal information will be posted on either the website or Facebook page.

PLEASE INITIAL ONE

_____ **YES, I give my consent to the collection and possible use of my pet's images by photography or video recording on the Arnold Pet Station website and/or Facebook page.**

_____ **NO, I do not give my consent to the collection and possible use of my pet's images by photography or video recording on the Arnold Pet Station website and/or Facebook page.**

I understand that Arnold Pet Station does not provide 24 hour supervision of boarding pets. There is a centrally monitored fire and security alarm system.

I understand that my pet will only be released during regular business hours and all fees due for its care will be paid in full at that time. I agree that I am responsible for all charges regarding my pet's care.

I understand that Arnold Pet Station will not release my pet to a second party unless I have notified them in advance. If the second party does not provide payment, I understand that all fees will be charged to the credit card on file.

If I neglect to pick up my pet within 5 days of receiving written notification that the animal is ready for release, you may consider the animal abandoned and dispose of it as we see fit. I agree that I will be responsible for all charges incurred for its care until disposal.

NOTE: When your pet returns home, please do not allow him/her to eat or drink excessively. This is a common mistake that frequently results in vomiting and/or diarrhea from abrupt dietary change or stress. Wait at least one hour before giving a small portion of food or water. Please call if you have any concerns about your pet's health.

I agree to the terms and conditions of the Boarding Authorization. I understand that Arnold Pet Station will keep this form on file for my pets and its terms will be effective for all future boarding stays unless I notify Arnold Pet Station otherwise.

DATE

OWNER'S SIGNATURE